

Goal:

To establish a procedure for conducting welfare checks for Community Peace Officers (CPO) and First Responders.

Scope:

To have a procedure for:

1. Community Peace Officers;
2. Medical First Responders;
3. Fire Departments.



1.0 Community Peace Officers

- 1.1 When CPOs are logged on duty a welfare check timer will be conducted every hour on the hour except for when welfare checks are suspended.
- 1.2 Welfare checks will be suspended in the following situations:
- a. In schools;
 - b. in court;
 - c. at the request of the CPO Additional welfare checks will be conducted when requested by the CPO. The CPO will set the time for the check.
- 1.3 Welfare checks are conducted as follows:
- a. Go over the radio and say “(call sign) this is dispatch with a “10-70”. If they do not answer, repeat over the radio.
 - b. If they do not answer the 2nd radio call, then try them on their cell phone. Radio transmission may be poor.
 - c. If they do not answer the phone:
 - Bonnyville- advise another on-duty CPO for the same agency of the location and ask if they can check out the situation. If there is not another CPO on duty, contact the RCMP dispatch and advise them of the situation and request an officer respond to the CPOs last known location. **Be assertive and insist someone goes out.**
 - St. Paul – Contact RCMP and advise them of the situation and request an officer respond to the CPOs last known location. **Be assertive and insist someone goes out.** Advise another on-duty CPO for the same agency of the location and ask if they can check out the situation.
 - d. Continue to attempt communication with the CPO.
 - e. Notify CPO Supervisor for the appropriate agency of the situation.
 - f. All 10-70 checks and actions taken resulting from the welfare check will be recorded in the log book.

2.0 Medical First Responders

- 2.1 When Medical First Responders (MFR) are placed on a welfare check timer determined by policy or request from the First Responders the Dispatcher will



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monitor the time and at the expiration of the timer check on the welfare of the First Responders using the following procedure:

- a. Go over the radio and say “(call sign) this is dispatch with a “10-70”. If they do not answer, repeat over the radio.
- b. If they do not answer the 2nd radio call. Radio transmission may be poor.
- c. If they do not answer on the radio, advise the Station Fire Chief or Deputy Chief for the same agency by cell phone of the location and ask if they can check out the situation.
- d. If unable to contact the Station Fire Chief or Deputy Chief for the same agency, contact the RCMP dispatch and advise them of the situation and request an Officer respond to the First Responders last known location.
Be assertive and insist someone goes out.
- e. Continue to attempt communication with the First Responder.
- f. All 10-70 checks and actions taken resulting from the welfare check will be recorded on the dispatch form.

3.0 Fire Department

3.1 When Fire Departments respond to emergencies Dispatchers will monitor the communications and check on the welfare of the Firefighters on scene anytime there is a prolonged period of radio silence (e.g. 30 minutes without hearing fire ground communications) using the following procedure:

- a. Go over the radio and say “(call sign) this is dispatch with a “10-70”. If they do not answer, repeat over the radio.
- b. If they do not answer the 2nd radio call. Radio transmission may be poor.
- c. If they do not answer on the radio, advise the Station Fire Chief or Deputy Chief for the same agency by cell phone of the location and ask if they can check out the situation.
- d. If unable to contact the Station Fire Chief or Deputy Chief for the same agency, contact the RCMP dispatch and advise them of the situation and request an Officer respond to the Firefighters last known location. **Be assertive and insist someone goes out.**
- e. Continue to attempt communication with the Firefighters.
- f. All 10-70 checks and actions taken resulting from the welfare check will be recorded on the dispatch form.

